

GUEST TERMS & CONDITIONS

The Agreement: The rental agreement is between the Guest and the ANZ Sports and social Club (SSC). The contract is deemed to have been made once the Guest has paid a deposit.

Booking: The Guest who makes the booking is deemed to have agreed to these Terms and Conditions will be responsible for all persons included in the booking and should ensure that they are all aware of these Terms & Conditions. The ANZ SSC reserves the right to decline any booking or refuse to hand over a key to any person who has not complied with these Terms & Conditions.

Payment: For bookings made more than 6 weeks before arrival, a deposit (part payment) of 33% of the total cost of the holiday, is required. The balance is due 4 weeks before the holiday commences. For bookings made less than 4 weeks before arrival, the total amount is payable in full on booking.

The Guest agrees to pay the balance of the payment FOUR (4) weeks before the holiday is due to start. Email reminders are sent, but delivery cannot be guaranteed. Where a Guest fails to pay their balance by the due date the booking may be cancelled and the deposit retained.

Cleaning: The Guest is responsible for leaving the accommodation in good order and in a clean condition; otherwise a cleaning charge will be levied. Please note that Guests are expected to leave the property in a similar state to which they find it (reasonable cleaning excepted). Please abide by this convention so we can continue to provide good value for Guests.

Number of People using Holiday Accommodation: The ANZ SSC's Guest and members of the Guest's party (but no one else) to occupy the property for holiday purposes only. The Guest must declare the correct number of additional Guests during booking. No more than the maximum number of persons stated on the website (TEN)may occupy the property as this will invalidate our Insurance..

Arrival/Departure: The property (unless otherwise stated in the property details) are available for occupation from 2.00 pm on the first day of the holiday and must be vacated by 11.30 am on the last day.

Cancellation or Changes by the Guest: Once the holiday is booked the Guest has entered into a legally binding contract. If the Guest cancels, for whatever reason (including medical and weather related) then no refund of the deposit will be due, and within 4 weeks of the holiday no refund of the full balance is due. In the event that the property is re-let, for the cancelled period, the ANZ SSC may at their discretion refund the amount paid. In the event the cancelled period is re-let for a lesser amount the lesser amount will be refunded.

Guest Responsibility: The supervision of children, babies, and any adults requiring care remains the responsibility of the Guest at all times.

Guests should put all furniture etc back to where it was at the beginning of the rental period.

Guests should not leave any items at the property and, if left, the Owner has the right to charge for the removal, return or disposal of those items.

Damage, Loss, Theft: Guests agree to inform ANZ SSC of any damage or loss however caused, excluding reasonable wear and tear incurred during occupation. Guests should not remove any item from the property. The ANZ SSC may ask for reasonable replacement costs

Nuisance: Guests should not cause nuisance or annoyance to occupants of any nearby property.

If, in the opinion of the ANZ SSC , any person is not suitable to continue their occupation of the property because of unreasonable behaviour, damage or nuisance to other parties, the contract may be treated by the ANZ SSC as discharged and may repossess the property immediately. The Guest will remain liable for the whole cost of rental and no refund shall be due.

Access: Guests must allow reasonable access to the property by the ANZ SSC for maintenance given reasonable notice.

Property descriptions and all details both written and verbal are given in good faith and believed to be correct, but interpretation thereof can be subjective and as such their accuracy cannot be guaranteed. Property details may vary over time from photographs and descriptions on the websites.

Liability: The ANZ SSC cannot accept responsibility for any material loss, damage, additional expense or inconvenience directly or indirectly caused by or arising out of the property, its plumbing, gas, electrical services or exceptional weather.

No responsibility is accepted for loss or damage of property, vehicles or vehicle contents belonging to the Guest or any member of the party during their occupancy.

No Smoking: The Mariner has a No Smoking policy within property.